

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 6th June 2020
In C.G.No:267/ 2019-20/Ongole Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

P. Ramulu,
9-22-38/1A,
Kothapalli,
Giddalur,
Prakasham-Dist

Complainant

AND

1. Junior Accounts Officer/ERO/Giddalur
2. Deputy Executive Engineer/ O/Giddalur
3. Executive Engineer/Operation /Markapur

Respondents

ORDER

1. Complainant presented a complaint before this forum regarding issuing of high ACD bill by the respondents and requested for revision of bill.
2. Respondent No.1 filed written submission before the forum wherein he submitted that the high ACD bill was due to accumulated consumption and the same was revised and reduced to Rs.60/- in the month of 01/2020.
3. Complainant when contacted over phone on 01.02.2020 at 12.25 P.M expressed his satisfaction in resolving his grievance.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot**

RESERVED
DATE 06/06

No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

True Copy

W. S. S.
06/06/2020
Member/Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.